

Welcome and Terms & Conditions

Welcome to Ipswich's leading swim school and coaching programs. We proudly operate pools within Ipswich City. We live by the moto "To learn to swim is a gift for life", and look forward to seeing your child's progress through to the highest standard possible

1. Just Sports' N' Fitness will debit **the Nominated BSB or Credit Card account.**
2. EziDebit will direct debit on behalf of Just Sports n Fitness. If you wish to make changes to the drawing arrangements, notification to Just Sports N' Fitness for:
 - Change of Details
 - Stopping an individual debit-must be processed at the facility & Witnessed by a staff member, (No fax's or phone calls will be processed). This can also be completed using our online form
3. All personal customer information held by us will be kept confidential except that information provided to our financial institution to initiate the drawing to your nominated account.
4. It is your responsibility to ensure that your nominated account can accept direct debits and that you advise us if the nominated account is closed or changed. You also need to ensure that on the due date, clear funds are available in your nominated account.
5. If you believe that a drawing has been initiated incorrectly, we encourage you to take the matter up directly with us by contacting us on (07) 3381 8240 during business hours.
6. All cash payments must be made for a whole BLOCK (5 weeks), this payment must be made in the final week of the previous block
7. If no notification is given for a missed lesson 90 minutes prior to lesson starting, there will be no make up lesson available
8. Only 1 make up lesson is available each 5 week block
9. Our lessons will not proceed during a lightning storm and lessons will be credited (this will be determined by the manager on duty at time of lightning Storm)

We have limited classes available, so it is important that parents follow all of the above
Discuss with us if your child has a major sickness or injury

We believe that learning to swim is the most important thing you can do for your children. The biggest killer of children under 5 in Australia is drowning. Each week we have limited number of spaces for children to swim, when your child doesn't attend it takes away the opportunity for another child to learn.

On Hold Periods:

We will not **Direct Debit** or run classes on Public Holidays and the allocated period over Christmas / New Year and Easter

Direct Debit: You may Freeze your membership for another 2 weeks per year